INAUGURAL
West Virginia
Continuum of Care Symposium
Improving Quality of Care & Bridging the Gap

a health care collaborative of

West Virginia Council of Home Care Agencies
WEST VIRGINIA
Health Care ASSOCIATION
WEST VIRGINIA
Hospital Association

Marriott
Town Center
Charleston, WV
August 23-24, 2016

Sponsored by

Quality Improvement Organizations
Sharing Knowledge. Improving Health Care.
CENTERS FOR MEDICARE & MEDICAID SERVICES

Quality Insights
Quality Innovation Network

MEDLINE
Dr. Andrew M. Kramer  
10:15 a.m. to 11:45 a.m. Keynote Speaker  
Challenges of Integrating Care Across the Continuum

Andrew M. Kramer, M.D., is Chief Executive Officer of Providigm, LLC, a health information technology company that developed and supports a web-based Quality Assurance and Performance Improvement system for more than 2,500 Skilled Nursing Facilities in the U.S. and Canada. Dr. Kramer’s research focuses on differences in post-acute care across settings, rehabilitation, care transitions, and quality measurement for post-acute care. He has been Principal Investigator for several longitudinal national studies of post-acute care for elders in SNFs, IRFs, and home health; studies of quality for the MedPAC development and demonstration studies for the Quality Indicator Survey; research on hospital readmission, community discharge and functional outcome measures; and studies of hospital care for frail elders. Dr. Kramer will describe differences in the types of patients treated and in the services available in different post-acute care settings. Although the alternatives are becoming more integrated, the settings remain in relative silos, treating different types of patients and offering different services. This naturally leads to the discussion of care integration and care transitions across settings. The outcomes of these transitions will be explored based on national data, as well as data from West Virginia. Finally, Dr. Kramer will provide his perspective on future models of care and the challenges that hospitals, SNFs, home health agencies, and patients are likely to encounter as new policies and measures unfold.

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8:30 a.m. to 10:00 a.m.
Opening Session
Noah’s Story: Please Listen

Tanya Lord, Ph.D., MPH, Director of Patient and Family Engagement at the Foundation for Healthy Communities 
Tanya shares her son’s story of medical error and the importance of engaging and communicating with patients and families to improve quality and patient safety. Participants will learn the importance of listening to patients and families to improve patient safety, quality and patient experience. Conference attendees will come away with knowledge of opportunities to improve communication and engagement with patients and families at the direct care organizational level. Additionally, they will be provided tools to improve communication with patients and families following an adverse event.

11:45 a.m. to 1:30 p.m.
Working Luncheon - Pavilion

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1:30 p.m. to 3:00 p.m.
The Value of Palliative Care in the Health Care Continuum

Alvin H. Moss, M.D., FACP, FAAHPM, Director of the West Virginia Center for End-of-Life Care and Medical Director of the Supportive Care Service at WVU Hospitals
Amy Wirts, M.D., Medical Director of Hospice Care of West Virginia
Vickie Powell, RN, CHPCA, Director of Palliative Care, Hospice Care of West Virginia
Carol Matheny, RN, MSN, CHPN Community Education Coordinator at the Palliative Care Center, Hospice Care of West Virginia

Dr. Moss will describe West Virginia’s system to provide high-quality, patient-centered care for patients with serious illness, looking at the components of the system to continuously improve quality of care. He will include discussion on the POST form and e-Directive Registry. Dr. Wirts, Ms. Matheny and Ms. Powell will explore new trends in palliative care, review data showing improved outcomes and cost savings for facilities and discuss how to develop successful palliative care partnerships.
Wednesday, August 24, 2016
REGISTRATION 7:30 a.m.

8:15 a.m. to 12:00 p.m.
Track One
Building and Sustaining Data-Driven QAPI
A Home Health Focus
Cindy Sun, MSN, FNP, COS-C, Project Coordinator for Healthy Families Initiative (HHQI) National Campaign

8:15 a.m. to 4:30 p.m.
Track Two
FULL DAY INTERACT TRAINING FOR LONG TERM CARE
Implementing the INTERACT Quality Improvement Program: Improving Management of Acute Changes of Condition in Nursing Facility Residents
Jaime Schwingel, RN, MSN, WCC, Director of Clinical Services, Health Dimensions Group
This full-day training will begin with a focus on the scope of the unplanned hospital readmission from a health care reform context. Participants will spend a day getting to know the INTERACT tools, how to bridge the healthcare continuum and implement INTERACT in a QAPI context. This course is limited to 80 seats.

1:15 p.m. to 4:30 p.m.
Overview of Hospital Palliative Care Outcomes
Alvin H. Moss, M.D., FACP, FAAHPM, Mary Emmett, Ph.D., Director of CAMC Health Education and Research Institute (CHERI)
Learn about successful national palliative care programs and the WV Statewide Palliative Care Network outcomes.
Improving Care Coordination through Hospital Palliative Care Teams
Dr. Moss will moderate a panel of three hospitals in the WV Palliative Care Network. The panelists will each describe their palliative care team, its role in their facility, the impact on care coordination, and discuss barriers and potential solutions to implementing a palliative care team.

12:00 p.m. to 1:15 p.m.
LUNCH BREAK - ON YOUR OWN

MEDICAL RECONCILIATION: ADVENTURE OR MISADVENTURE?
Dr. Anita Lorenzo, Director of Clinical Pharmacy, Stonerise Health Care
Dr. Lorenzo will review adverse effects from medication reconciliation, factors that increase risk of adverse effects, documenting an optimal medication reconciliation plan and identify community partners to aid in decreasing adverse events in transitioning care.

3:00 p.m. to 4:30 p.m.
Transitioning Diabetic Patients
Joseph Loftus, M.D., MS
Sr. Medical Liaison - KY & WV Novo Nordisk, Inc.
This session will explore ways to identify the appropriate site of care following discharge; leverage the elements of the discharge planning process; and learn the factors contributing to hospital readmissions.

8:15 a.m. to 9:45 a.m.
Track Three
The Importance of INTERACT
Erin Shvetzoff Hennessey, MA, NHA, CPG, Vice President of Business Solutions - Health Dimensions Group
In this session you will learn about INTERACT (Interventions to Reduce Acute Care Transfers), a quality improvement program that focuses on the management of acute change in long term and skilled resident conditions. Learn how hospitals can strengthen their support of post-acute care initiatives and reduce re-hospitalizations through improved collaboration.

10:00 a.m. to 12:00 p.m.
Improving the Discharge Process through Better Patient and Family Engagement
Tanya Lord, Ph.D., MPH, Director of Patient and Family Engagement at the Foundation for Healthy Communities
This session will identify gaps in current discharge processes, evaluate the current level of patient and family engagement in the discharge process and show how to redesign and implement an improved discharge process through a partnership with patients and family.
CONTINUING EDUCATION

13.0 continuing education contact hours are pending approval for Nursing Home Administrators (NAB), WV Licensed RNs and LPNs, WV Licensed Social Workers, WV Emergency Medical Services (EMS) providers and Certified Professionals in Health Care Quality (CPHQ).

REGISTRATION:
is through the West Virginia Health Care Association and can be accessed at www.wvhca.org

$129/one-day only
$199/two days

Cut-off date for registration AUGUST 11, 2016

HOTEL RESERVATIONS:
$119/night
Marriott Town Center
(800-228-9290)
reference C O L
Or “WV Health Care Symposium”
Rooms are only available until August 11, 2016

CANCELLATION POLICY:
0 - 48 hours prior = 50% refund
49 hours or more = full refund - $25
no show = no refund

CONTACT US:
(304) 346-4575
info@wvhca.org

Thank you to Medline Industries for generously supporting the West Virginia Continuum of Care Symposium.

A discounted fee of $179 will be applied for four (4) or more registrations from your facility for the two-day symposium.